



**Human Resources Enterprise
Customer Council Meeting**

**November 19, 2003
1:30-3:30
Grimes South Conference Room
Grimes Building**

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|---------------------------------|--------------------------------------|
| 1. Call to Order | John Craig |
| 2. Approval of 11-05-03 Minutes | John Craig |
| 3. Timeline for Setting Rates | Mollie Anderson |
| 4. Communication Plan | Patti Allen |
| 5. Services Packages | John Craig |
| 6. Finalize Proposed Rates | John Craig & Denise Sturm |
| 7. Future Meetings | John Craig |
| 8. Close and Adjourn | John Craig |